SC CUSTOMER INFORMATION ADVISORY GROUP
MEETING SUMMARY
SEPTEMBER 24, 2001 (Emergency Meeting)

Agenda Items

?? Review and Approval of 2002 IM Operating Plan Items (Griffin)

Action Items

Previous Action Items	Status
N/A	N/A

New Action Items from September 24, 2001 CIAG Meeting	Assigned To
Finalize 2002 Operating Plan items and present to IM Board for approval.	Griffin

Review and Approval of 2002 IM Operating Plan Items

Ted Griffin presented the costs for all planned services/projects for FY02 (for a total of $10,679,000). He also presented SC-65's recommended priorities/cuts to reach the FY02 budget of $8,000,000. (With the recommended cuts, the budget actually totals $8,310,000. The reductions needed to reach $8,000,000 will be taken through additional HW/SW cuts.) After reviewing each of the line items in the budget, the CIAG approved the priorities/cuts as recommended.

Griffin indicated that he would send the list of planned services and projects to the IM Board today (9/24) for consideration prior to their September 27, 2001 meeting. Griffin will seek IM Board approval at that meeting so that SC-65 can write task assignments to its contractors on September 28 to enable them to begin work on October 1, 2001.

Next Meeting

It was agreed that a regular CIAG meeting on September 26 was not necessary, and will be cancelled. The next CIAG meeting will be October 3, 2001.

Proposed 10/3/01 Meeting Agenda

?? Review of Previous Action Items (Rice)
?? Support Center Items (Grifin)
        --Update on Network Performance Issues
?? CIO Centralization Proposal Update (Yockman)

Meeting Attendees

Name		Organization	Contact Information
Dilworth – Chair	**Greg**	**SC-14**	**3-2873**
Rice–Exec. Sec	**Pat**	**SC-65**	**3-4556**
Beall	Jeanne	SC-65	3-4587
Buswell	Steve	SC-7	6-9741
Eckstrand	Steve	SC-55	6-5428
Forsythe	Todd	SC-65	3-6409
Griffin	Ted	SC-65	3-4602
Hanlin	Cathy	SC-23	3-1965
Hiegel	Jane	SC-31	3-5800
Hughes	Gene	SC-65	3-5409
Miller	Caryle	SC-82	3-8434
Priebe	Anne	SC-65	3-2449
Stodolsky	Marvin	SC-72	3-4475
Yockman	Dick	SC-65	3-3394